Cal/Amp®

Telematics Cloud™

DM-CTC 3.43 Release Notes

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3.43 FEATURE SET

Improvement: Improved File Download Reliability During High-Volume Periods

Improved the reliability of file downloads during periods of high download volume, reducing the likelihood of download errors caused by connection timing issues on the server side.

Fix: Resolved Incorrect Device Discovery Status During Active Downloads

Resolved an issue where a device could be incorrectly marked as "Discovered" with a new file version while a firmware or configuration download was still in progress. Devices are now reported as discovered only after a download completes successfully.

Fix: Resolved Missing Diagnostic Messages for Failed Job Devices

Resolved an issue where some failed devices in job search results did not display a diagnostic message, while other failed devices showed complete details. Diagnostic messages now display consistently for all failed devices.

Resolved Jobs Remaining in a Pending State for Multi-Task Jobs

Resolved an issue where a job with multiple tasks could become stuck in a Pending state and never proceed, when one task found no matching devices after another task in the same job had already completed.

Fix: Resolved Device Data Mismatch During Simultaneous Check-Ins

Resolved a timing issue that could occasionally cause device-specific message data to be mismatched when multiple devices checked in at the same time. Each device now reliably receives its own correct data.

SUPPORTING YOUR SOLUTION EVERY TIME. ALL THE TIME.

CalAmp does more than provide you with application services – we also supply you with an always-available resource for attention, answers, and insights if you have questions about your solution.

CalAmp's Technical Support team stands beside you to ensure that any concerns you have with any element of your solution – application, hardware, or operations – are addressed quickly and completely.

You can contact the Technical Support team via email at solutionsupport@calamp.com.