

Cal/Amp[®] Telematics Cloud[™]

5.43.2 Release Notes

5.43.2 FEATURE SET

CalAmp Telematics Cloud (CTC) is proud to announce release 5.43.2, a production deployment for the CTC platform. Its new and enhanced features are described in this document.

NOTE: CTC system administrators assign user profiles to each user in an organization. Different features will be available to you based on these profiles, so you may not have permission to access everything listed in these notes. If you need to be able to use something you don't have privileges for, contact your CTC system administrator for assistance.

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Upgraded Inbound Network Processor

We upgraded our network processor for inbound channels to Java 23 with Netty 4, which provides long-term support and enhanced performance and security.

Updating the Account Hierarchy for Devices in Smart Searches

When accounts are moved, the devices' account hierarchy will now be updated as well and returned correctly in smart searches. Note that this isn't shown instantaneously; if many devices are in the moved accounts, it will take a little time for the search results to reflect that.

WARNING! UPCOMING DEPRECATION OF THE AIRID FIELD

The AirID field is being deprecated. If you rely on the AirID field in any API requests, you'll need to update to ESN or one of the other unique identifiers available in the API. The AirID field will stop being populated in device provisioning as early as May 31, 2026.

SUPPORTING YOUR SOLUTION EVERY TIME. ALL THE TIME.

CalAmp does more than provide you with application services – we also supply you with an always-available resource for attention, answers, and insights if you have questions about your solution.

CalAmp’s Technical Support team stands beside you to ensure that any concerns you have with any element of your solution – application, hardware, or operations – are addressed quickly and completely.

You can contact the Technical Support team via email at solutionsupport@calamp.com.