

LMU-30xx/CVF-3030 & OBD-II Extender Cable

Install Guide





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CalAmp | LMU-30xx/CVF-3030 & OBD-II Extender Cable Install Guide

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Product updates may result in differences between the information provided in this manual and the product shipped. We have made every effort to ensure the accuracy of all information contained in this document; however, CalAmp makes no expressed or implied warranty or representation based upon the enclosed information.

Revision History:							
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1.1	01/28/2015	Product	Update LED information.				
1.2	01/29/2016	Product	Updated additional LMU-3030 LED note.				
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1 REGULATORY INFORMATION

1.1 Human Exposure Compliance Statement

Pursuant to 47 CFR § 24.52 of the FCC Rules and Regulations, personal communications services (PCS) equipment is subject to the radio frequency radiation exposure requirements specified in § 1.1307(b), § 2.1091 and § 2.1093, as appropriate.

CalAmp certifies that it has determined that the LMU-30xx/CVF-3030 complies with the RF hazard requirements applicable to broadband PCS equipment operating under the authority of 47 CFR Part 24, Subpart E of the FCC Rules and Regulations. This determination is dependent upon installation, operation and use of the equipment in accordance with all instructions provided.

The LMU-30xx/CVF-3030 is designed for and intended to be used in fixed and mobile applications. "Fixed" means that the device is physically secured at one location and is not able to be easily moved to another location. "Mobile" means that the device is designed to be used in other than fixed locations and generally in such a way that a separation distance of at least 20 cm is normally maintained between the transmitter's antenna and the body of the user or nearby persons. The LMU-26xx is not designed for or intended to be used in portable applications (within 20 cm of the body of the user) and such uses are strictly prohibited.

To ensure that the LMU-30xx/CVF-3030 complies with current FCC regulations limiting both maximum RF output power and human exposure to radio frequency radiation, a separation distance of at least 20 cm must be maintained between the unit's antenna and the body of the user and any nearby persons at all times and in all applications and uses. Additionally, in mobile applications, maximum antenna gain must not exceed 3 dBi.

1.2 Hardware Precautions

Electrical Over-Stress (EOS)

The LMU-30xx/CVF-3030 GPS receiver can be damaged if exposed to an RF level that exceeds its maximum input rating. Such exposure can happen if a nearby source transmits an RF signal at sufficiently high level to cause damage.

Storage and Shipping

One potential source of EOS is proximity of one LMU-30xx/CVF-3030 GPS Antenna to another LMU-30xx/CVF-3030 GSM Antenna. Should one of the units be in a transmit mode, the potential exists for the other unit to become damaged. Therefore, any LMU-30xx/CVF-3030 should be kept at least four inches apart from any active LMU-30xx/CVF-3030 or any other active high power RF transmitter with power greater than 1 Watt.

2 INTRODUCTION

This guide provides on-site service information for the basic setup and installation of the LMU-30xx/CVF-3030 device and OBD-II Extender Cable.

It is important to perform all installation steps in the order identified in this guide to minimize any potential damage to the vehicle or equipment. Before installing any of the components, read this guide thoroughly.

3 LMU-30XX/CVF-3030 & OBD-II EXTENDER CABLE OVERVIEW

The LMU-30xx/CVF-3030 features a small size, superior GPS design, OBD-II interface, and a 3-axis accelerometer. These features enable the LMU-30xx/CVF-3030 to access vehicle diagnostic interface data, track vehicle speed and location, and operational information.

Typically, the LMU-30xx/CVF-3030 connects directly into the vehicle's OBD-II port and requires no additional connections. For protected installations, the LMU-30xx/CVF-3030 is installed under the dash, and then is connected to an OBD-II Extender Cable (P/N 144301) that plugs directly into the vehicle's OBD-II port. This installation couples a zip-tie secured around the device with a tamper seal applied to protect against accidental interference and to deter intentional tampering. When the tamper seal is removed, the seal self-destructs to indicate removal and leaves behind a dot-pattern residue on the device.



Figure 1: LMU-30xx/CVF-3030

Figure 2: OBD-II Extender Cable - (6ft, P/N 144301 or 2ft, P/N144302)



Figure 3: Tamper Tape Applied and Removed

3.1 LMU-30xx/CVF-3030 Environmental Specifications

The LMU-30xx/CVF-3030 device is designed to operate in the following specified environments.

	General Specifications
•	Communication modes: cellular and SMS
•	Location technology: 50 channel GPS
•	Operating voltage: 7-20 VDC
	Location Specifications
•	Location technology: 50 channel GPS (with SBAS, WAAS, EGNDS, MSAS, GAGAN)
•	Location accuracy: 2.0 meter CEP (with SBAS)
	Tracking sensitivity: -160 dBm
•	Acquisition sensitivity: -147dBm
	Certifications
	Fully certified FCC, CE, IC, PTCRB, carriers
	Electrical Specifications
•	Operating voltage: 7-20 VDC
	Power consumption:
	- Deep sleep: <3 mA @ 12V
	- Sleep on network: <11mA
	- Active tracking: <140 mA @ 12V
	Physical Specifications
•	Dimensions approximately 1.7" x 2.5" x 1" (43 x 64 x 25 mm)
	Environmental Specifications
•	Operating temperature: -22° to + 167° F (-30° to +75° C)
•	Storage temperature: -40° to 185° F (-40° to +85° C)
•	Humidity: 95%RH @ 50° C non-condensing
	Shock and vibration: SAE J1455
	EMC/EMI: SAE J1113; FCC–Part 15B; industry Canada
•	RoHS compliant

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3.2 **OBD-II Extender Cable Specifications**

The OBD-II Extender Cable is designed with the following specifications.

General Specifications

- RoHS Compliant
- All 16 pin connected
- Right-angle design allows for easy use and concealment
- Compatibility with the widest range of vehicle

3.3 Tools and Materials

The following materials are required for proper installation of the LMU-30xx/CVF-3030 and OBD-II Extender Cable. No additional tools are required.

LMU-30xx/CVF-3030 Device	
OBD-II Extender Cable 6ft – P/N 144301 2ft – P/N 144302	
Zip-ties: 6" or 11"	
Tamper Tape	S0 - Z
Velcro	Contraction of the second seco

4 INSTALLATION

For a protected installation, the LMU-30xx/CVF-3030 device is typically installed under the vehicle dashboard on the driver side, however, another common installation location include behind the A-pillar panel on the driver side of the vehicle. This section outlines the steps in sequential order for installing the components in a typical installation.

- Disassemble Vehicle Panels
- > Installation of LMU-30xx/CVF-3030 Device and OBD-II Extender Cable
- Successful Installation Verification
- Reassemble Vehicle Panels

4.1 Dissemble Vehicle Panel

The first step of the installation requires removing the panels on the driver's side of the vehicle. The panel you remove depends on the selected install location. The following instructions show the typical under the dashboard panel removal.

To Remove the Panels:

1. Remove the panel above the vehicle's OBD-II port.



Figure 4: Remove Bottom Panel

2. Place your hand on the panel indentation, and then gently pull down until the panel snaps out.



Figure 5: Bottom Panel Removed

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3. Remove the panel behind and next to the steering column.



Figure 6: Remove Top Panel

- Place your hand on the panel, and then gently pull the panel outward until the left-side of the panel snaps out.
- Once you have successfully removed the panels, continue to <u>Step 4.2 Connect the OBD-II Extender</u> <u>Cable and LMU-30xx/CVF-3030 Device.</u>

4.2 Connect the OBD-II Extender Cable and LMU-30xx/CVF-3030 Device

After you have successfully removed the panels, connect the OBD-II Extender Cable and LMU-30xx/CVF-3030 device.

To Connect the OBD-II Extender ion Cable and LMU-30xx/CVF-3030 Device:

1. Hold the OBD-II Extender Cable by the female connector.



Figure 7: Guide the Extender Cable behind the Panel

2. Guide the OBD-II Extender Cable from below the dashboard up through the panel opening.



Figure 8: Connect the LMU-30xx/CVF-3030 Device

3. Connect the LMU-30xx/CVF-3030 device to the female connector of the OBD-II Extender Cable.



Figure 9: Tamper Tape over LMU-30xx/CVF-3030 and OBD-II Extender Cable Connection

- 4. To deter potential device tampering, apply a piece of tamper tape over the connection.
- When the tamper tape is removed, the tape self-destructs to indicate removal and leaves behind a residue on the device.
- 5. Place a female-side (loop-side) piece of Velcro on the LMU-30xx/CVF-3030 device.
- Place tamper tape and Velcro on non-label side of the LMU-30xx/CVF-3030 device.



Figure 10: Plug Male Connector of OBD-II Extender Cable into OBD-II port.

- 6. Plug the male connector of the OBD-II Extender Cable directly into the vehicle's OBD-II port.
- 7. To deter potential device tampering, apply a zip-tie and a piece of tamper tape over the connection.
- For LMU-3000 devices only, review the status LEDs on the device for successful installation. For all other LMU-30xx/CVF-3030 devices, review device communication status using the FO MobileInstall app.
- Note: The LMU-3030/CVF-3030 has one LED to indicate power up of the device. It does not report device communication or status.
- After you plug in the OBD-II Extender Cable, the LMU-3000 LEDs go through a boot-up cycle. After the boot-up cycle completes, the orange and green lights blink before turning solid. The red light is not active.

- The orange light takes approximately 45 seconds to go from a blinking state to a solid state. A solid orange light indicates a cellular connection.
- The green light takes approximately 15-45 seconds to go from a blinking state to a solid state. A solid green light indicates the device established a GPS connection.
- If the green light continues to blink, move the vehicle to an area with better coverage (e.g., outside of a garage).
- The red light displays as soon as the vehicle has an ignition on event. The red light indicates the device is receiving engine RPM data from the vehicle bus, which indicates successful communication with the OBD-II port.



• When all 3 LEDs on the LMU-3000 are locked solid, the installation is successful.

Figure 11: Secure the Extra OBD-II Extender Cable

9. After verifying successful device installation, coil and secure with a zip-tie the extra OBD-II Extender Cable to ensure it is out of the way of normal vehicle operations.



Figure 12: Tuck LMU-30xx/CVF-3030 Behind Panel

- 10. Place your fingers behind the dashboard panel, and place a male-side (hook-side) piece of Velcro on the flat section of the panel.
- 11. Gently place the connected LMU-30xx/CVF-3030 device behind the dashboard panel and secure by attaching the Velcro hooks and loops together.

- The LMU-30xx should be placed non-label side up and not obstructed by metal.
- The CVF-3030 should be place with the Air ID label side up and not obstructed by metal.
- Once you have successfully connected the LMU-30xx/CVF-3030 and OBD-II Extender Cable, continue to <u>Step 4.3 Reassemble Vehicle Panels</u>.

4.3 Reassemble the Vehicle Panel

The last step of the installation process is to reassemble the vehicle panels by gently snapping the panels back in place.

To Reassemble Vehicle Panels:

1. Verify all connections and cable are secure and out of the way of normal vehicle operations.



Figure 13: Snap Dashboard Panel Back in Place

2. Gently snap top dashboard panel back in the place, and then verify the cable is not in sight.



Figure 14: Snap Bottom Panel Back in Place

3. Place hands on the front of the bottom panel, and then push up until panel snaps in place.

- 4. To deter potential device tampering, apply a piece of tamper tape over the OBD-II port connection (not shown).
- When the tamper tape is removed, the tape self-destructs to indicate removal and leaves behind a residue on the device.
- Reassembly of vehicle panels is now complete.

5 FO MOBILEINSTALL APP

After completing the physical device installation, use the FO MobileInstall app to test device communication and create a device-to-vehicle assignment in FleetOutlook. Using your smartphone or tablet, scan the Device ID (ESN) and vehicle VIN. The FO MobileInstall app will create the device-to-vehicle assignment in FleetOutlook. The device will not report in FleetOutlook until it's assigned to a vehicle in FleetOutlook.

Note: To use the FO MobileInstall app, you must have valid FleetOutlook login credentials. Your MobileInstall login credentials are the same as your FleetOutlook login credentials. Additionally, your FleetOutlook user role must include Vehicle Creation and Driver Assignment permissions.

••••• Verizon	••••• Verizon 🗢	2:22 PM Enter vehicle details	♥ * ■ → Next	•••• Verizon	Test your install	or∦ ■■● Next
	VIN:	WBAAM5334YJR55284			e: Shop car 001	
	License:	ABCD1234		GPS satellite	98: 7	
CarAmp	State:	VA		Tes	t Power Up	passed
P/N: LMU26C4V0-WRX04	New vehicle			Test	Digital Inputs	skipped
Hold up to a barcode to scan, 17470805	*Vehicle name:	Shop car 001		Tes	t Ignition On	passed
This device complies with part 15 of the FCC Rules. Operation to the condition that this device does not cause harmful interferent 4413 Assembled in	*Vehicle ID:	SC001		Tes	t Ignition Off	passed
	Make:	Ford		Breadcrur date	nb history address	event type
	Model:	Explorer		01/16/15 01:52	13655 Dulles Techn Herndon	Power Up
					13655 Dulles Techn Herndon	Cellular Sig
	Year:	2013		01/16/15	13655 Dulles Techn Herndon	Restored lo
	*Odometer:	1234			13655 Dulles Techn Herndon	Ignition On
				01/16/15	13655 Dulles Techn	

Figure 15: FO MobileInstall Example Screens

6 LO MOBILE INSTALL APP

After completing the physical device installation, use the LO MobileInstall app to test device communication and create a device-to-vehicle assignment in LenderOutlook.

Tap the MobileInstall icon on your phone or tablet's screen. The MobileInstall Login screen displays. Using your LenderOutlook login credentials, enter your Username and Password, and then tap the Login button. After a successful login, the Select Account screen displays. From this screen, you can drill-down to select a sub-account, if these are available to you. This screen displays all the accounts to which you have access. Tap the Plus icon to expand the list and view sub-accounts. Tap the Minus icon to collapse the list and only view the main account. Verify that you have the correct account selected. Once you have selected an account, MobileInstall starts the 4-step Installation Process.

Using your phone or tablet's camera, you can quickly scan the device's Air ID or ESN. Additionally, you can also tap in the device ID field, and then manually enter the Air ID or ESN using the displayed keypad.

Scan Air ID or ESN

- 1. Tap the Camera icon.
- 2. Hold the mobile phone or tablet's camera over the Air ID or ESN.
- 3. A red line and yellow dots appear on the screen. Position and hold the red line over the Air ID or ESN.
- 4. Your phone or tablet's camera automatically scans the Air ID or ESN.
- 5. Tap Next at the bottom of the screen.
- 6. MobileInstall displays an Air ID or ESN confirmation message. If the Air ID or ESN is correct, tap Yes.

CaiAn	**************************************	48% 着 2:58 PN
Step 1 of 4	Pick a GPS Device	
		A DECEMBER OF
Account ► L	enderOutlook	Switch S
Enter ESN or Ai	r ID	Ô

Figure 16: Air ID

Enter Vehicle Details

1. Tap in the Asset Name field, and then enter the vehicle name.

* This name is used to identify the vehicle throughout LenderOutlook.

2. Tap in the Description field, and enter a short vehicle description.

3. Tap the Camera icon next to the VIN field, and then hold the mobile phone or tablet's camera over the vehicle's VIN. You can also tap in the VIN field, and then enter the VIN using the keypad.

* After the vehicle's VIN is scanned, MobileInstall automatically populates the Make and Model fields. You can manually edit these fields if necessary.

4. Tap the Camera icon next to the License field, and then hold the mobile or tablet's camera in front of the vehicle's license plate. Tap or press the OK button on your mobile phone or tablet to save the tag number in the License field.

5. Enter the State and vehicle's Year.

* Depending on your organization, you may have two additional fields. These are user-defined fields.

6. Tap Next at the bottom of the screen.



Figure 17: Enter Vehicle Details

Test Your Install

At the top of this screen, MobileInstall displays if the device is communicating, number of GPS satellites that the device has acquired and the device's cellular signal strength. Additionally, the device's last reported location is displayed. Tap the Refresh icon to update the device's location. Note: Each time you

locate the vehicle, you use one action. If your device includes the Enable Starter and/or Payment Reminder options, follow the testing steps below.

- 1. Tap the Disable Starter button. MobileInstall sends the disable starter command to the device.
- 2. After approximately 60 seconds, test the vehicle's starter to verify it is disabled.
- 3. Tap the check box next to Disable Starter to indicate that the command passed.
- 4. Run the Enable starter command, wait 60 seconds, and verify the vehicle started.
- 5. Repeat Steps #1-3 for each command to test.
- 6. When finished verifying install, tap Next at the bottom of the screen.

Step 3 of 4	Pick a GPS Device	
5xx-Optima		
Device is	communicating: Yes	
	GPS Satelites: 7 0	
Cellular	Signal Strength: 📶	
Locate Test:	\$152 Dunbar Dr Huntington Beach CA 92649 United States	
	payment reminder	
	payment reminder	
biable	payment reminder	

Figure 18: Test Install

Apply Alerts and Geozones

- 1. You can only assign the default alerts and geozones configured in LenderOutlook for the selected account.
- 2. 1. To assign alerts to the vehicle, tap the Apply Default Alerts check box.
- 3. 2. To assign the vehicle to a geozone group, select the geozone group from the Apply Geozone Group drop-down list.
- 4. 3. Tap the Finish Install button.
- 5. * MobileInstall installs the device and applies any default settings selected. When finished, MobileInstall displays a confirmation message.
- * If you have more devices to install, tap the "Install Another Device?" button at the bottom of the screen (not pictured here).

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	a di Amp		A 17.4	46% 🚔 3	SU4 1
Step 4	of 4 Appl	ly Alerts a	nd Geofe	nces	
5хх-Ор	tima				
	Apply Defa	ault Alerts			2
Apply (Geozone Gro	up	Mavi	o Boar.	-
			mean	Jo Boan.	
		Finish	Install		
	_	Fillisti	instan		
Back					

Figure 19: Apply Geozones

7 VERIFY DEVICE COMMUNICATION

After successful device installation in a vehicle, verify device communication using the Breadcrumb Detail module in FleetOutlook. This is a two-step process and requires a user to be signed in FleetOutlook. First, force the device to send in an Ignition On event by turning the ignition key to the forward position. Second, open the Breadcrumb Detail for the corresponding vehicle in FleetOutlook. If the device is reporting properly, you should see an Ignition On event.

<u>Note</u>: To report location-based data and events in FleetOutlook, each device must have a vehicle assignment. Use the FO MobileInstall app to scan the Device ID (ESN) and vehicle VIN. The app will automatically create the device-to-vehicle assignment in FleetOutlook.

Map Vehicle Sum	mary As	set Summary Breadcrun	nb Detail			
Breadcrumb Detail: VN-308 - Anton Desraili (04/24/2013 12:00 AM - 04/25/2013 12:00 AM)						
Time	Status	Latest Event	Location	Odometer	Alert Detail	
		IGN On(0hr 2min)	[110 Courts Read 202 /			
08:03 AM EDT	1	IGN On(onr 2min)	[110 County Road 202 / County Road 203	46,904		
			Falfurrias TX 78355] Falfurrias Office			
and shares the state of the sta		and the second second	'M-1418	APPER	and an and the second	

Figure 20: FleetOutlook Reporting Verification

8 DIAGNOSTIC AND VEHICLE MAINTENANCE

Prior to performing vehicle maintenance, disconnect the OBD-II Extender Cable from the vehicle's OBD-II Port. Once the OBD-II Extender Cable is removed, access to the vehicle bus data is available.

When vehicle maintenance is complete, plug the OBD-II Extender Cable back into the vehicle's OBD-II port. To deter device tampering, remove any existing residue from the device, and then place a new piece of tamper tape over the connection.

9 WARRANTY

CalAmp Corp. warrants that upon shipment to Customer from supplier's facility and for the Warranty Period, hereinafter defined, the Equipment shall be free from defective materials and faulty workmanship and capable of accessing the Service ("Good Working Order"). The warranty provided herein shall not apply to (i) hardware normally consumed in operation such as fuses, cables, or mounting brackets, (ii) defects which, due to no fault of CalAmp Corp, are the result of improper use or maintenance of the Equipment, (iii) improper operation of the Equipment used with other equipment, (iv) Equipment which, due to no fault of CalAmp, has been subjected to any kind of detrimental exposure or has been involved in any accident, fire, explosion, Act of God, or any other cause not attributable to CalAmp, (v) any Equipment which has been altered or repaired by any party other than CalAmp without CalAmp's prior consent, (vi) any Equipment sealed against the weather whereby the seal has been broken without CalAmp's prior consent, or (vii) any Equipment hardware or software, including any revisions provided by CalAmp, which has been improperly stored, installed or implemented. Customer shall de-install and return (unless otherwise directed by CalAmp) the failed Equipment to CalAmp. CalAmp shall return the Equipment, or a new or reconditioned unit, at CalAmp's option, free of charge to Customer via best way ground, unless otherwise specified by Customer (with additional costs thereof to Customer's account), during the one year from shipment ("Warranty Period"). CalAmp's warranty obligation is limited to restoring the Equipment to Good Working Order. The repaired or replacement Equipment is warranted for the remainder of the original Warranty Period.

10 CUSTOMER SUPPORT CONTACT INFORMATION

CalAmp's Customer Support team stands beside you to ensure any concerns you have with any element of your solution – application, hardware or operations – are addressed quickly and completely.

- ▶ U.S.-based 24x7x365 via toll-free number or email.
- > Fully trained representatives with multiple tiers of escalation.
- > E-mail acknowledgment and status visibility of your issue 100% of the time.

Phone: Support Email: Contacting Customer Support 866.456.7522 – Select #1 for Installation Support solutionsupport@calamp.com