



## PRODUCT BULLETIN

October 31, 2013

### **Effective Immediately: (For internal and external distribution) Fusion Firmware ( v1.2.0) Update and Maintenance Release**

#### **Summary**

This product bulletin serves as a notice that Fusion has an updated Firmware version (v1.2.0).

**Release Date:** October 31, 2013

#### **Product Information**

Fusion, CalAmp's most advanced router, providing mission critical broadband connections for Fixed and Mobile Applications, is now manufactured with FW version v1.2.0. Factory new units will be shipped with v1.2.0, offering a ready to use configuration.

This release enables new features: (Refer to the Fusion Cumulative Release Notes for complete details on each feature.)

- IP Sec tunnel improvement to include all data traffic through the secure tunnel.
- SMS capabilities enabled for LTE and 3G, to enable server initiated communications for DeviceOutlook.

The Firmware release package is commercially available for updating Fusion to the latest v1.2.0 release via the following methods:

- DeviceOutlook: Leveraging DeviceOutlook's FOTA (Firmware Over-the-Air) technology and ready-to-use Firmware library, making updating one or many Fusions simple and efficient
- Direct Update: Manually download and apply the Firmware file to the Fusion.

To apply the direct update, please refer to the Device Firmware Help Portal for instructions and download the Firmware file. [www.calamp.com/devicefirmware/index.html](http://www.calamp.com/devicefirmware/index.html)

Our courteous Technical Support team can provide guidance on the correct process to update a Fusion to the current release and answer any questions in regards to updating Firmware on your Fusion.

There are two ways to contact customer and technical support.

Phone: Call (507) 833-8819

Online: [wngsupport@calamp.com](mailto:wngsupport@calamp.com)

For more information on CalAmp products, please visit [www.CalAmp.com](http://www.CalAmp.com).